

## **A**

### **Asperger East Anglia**

Brief: Asperger East Anglia supports individuals and families affected by Asperger's syndrome. This is done by offering various projects including Parent Support, Children/Parent Groups, Education and Employment Support, Respite Care and Youth work projects.

Contact Details

Address: Charing Cross Centre, 17 – 19 St. John Madder Market, Norwich, Norfolk, NR2 1DN

Telephone: 01603 620500

Website: <http://www.asperger.org.uk>

Email: [info@asperger.org.uk](mailto:info@asperger.org.uk)

## **B**

### **Break**

Brief: Offers a range of specialist support services for vulnerable children, adults and families across the whole of Norfolk. These services include mentoring, homes for children, residential assessments for families in crisis, holidays and short break care for children and adults with learning disabilities, mental health services for women and day support for adults with learning disabilities.

Contact Details

Address: Head Office, Davidson House, 1 Montague Road, Sheringham, Norfolk, NR26 8WN

Telephone: 01263 822161

Website: [www.break-charity.org](http://www.break-charity.org)

Email: [office@break-charity.org](mailto:office@break-charity.org)

### **Breastfeeding Team**

Brief: To give support on all aspects of breastfeeding advice. 24 hours support. Referrals from yourself or from a health professional.

Contact Details:

Name: Ewelina Jaworska-Wawrzenczyk

Address: Europa House, Nottingham Way, Great Yarmouth, NR30 2SA

Email: [ejaworska@nhs.net](mailto:ejaworska@nhs.net)

### **Broadland Housing Association**

Brief: Social housing for families/single people/elderly. Supporting clients in their tenancies i.e. anti-social behaviour, financial, family breakdowns and children's behaviour.

Contact Details:

Name; Margaret Bryant

Address; 31 Milton Road East, Lowestoft, NR32 1NU

Telephone 01603 750226

Email: [Margaret.bryant@broadlandhousing.org](mailto:Margaret.bryant@broadlandhousing.org)

# **C**

## **Carers Helpline (Norfolk)**

Brief: Telephone helpline for unpaid family carers.

Contact Details:

Name: Carers Line

Address: Norfolk Carers Helpline, P.O. Box 154,  
Norwich, NR3 4EZ

Telephone: 0808 808 9876

Fax: 01603 413957

Website: [www.norfolkcarers.org.uk](http://www.norfolkcarers.org.uk)

## **Childcare Information Service**

Brief: Information, advice and guidance on early education/childcare. Search for childcare providers, latest info on job vacancies, leisure activities, family support and other information in your area.

Contact Details:

Telephone: 01603 222747

Website: [www.norfolk.gov.uk/childcare](http://www.norfolk.gov.uk/childcare)

## **Childcare Link**

Brief: Childcare search. Includes statutory and private provision, childminders and out of school provision.

Contact Details:

Telephone: 01603 222747

Website: [www.childcarelink.gov.uk](http://www.childcarelink.gov.uk)

## **Childminding Matters**

Brief: Under 19 parents free childcare places, support for childminders.

Contact Details:

Address: Head Office, Suite 118, 1<sup>st</sup> Floor, Grosvenor House, 112 – 114 Prince of Wales  
Road, Norwich, Norfolk, NR1 1NS

Contact Name: Tracy Jary – Network Co-ordinator (East) 01493 720633

Email: [tracy.jary@childmindingmatters.org.uk](mailto:tracy.jary@childmindingmatters.org.uk)

Website: [www.childmindingmatters.co.uk](http://www.childmindingmatters.co.uk)

## **Children's Services - Attendance Team (East)**

Brief: The Attendance Team deals with issues concerning pupils who are not attending school regularly. It also arranges permits and licences for children who wish to work part time or take part in various types of entertainment e.g. film work, modelling, etc.

Every school has access to an Attendance Improvement Officer for help and advice on issues concerning attendance. They can be contacted through your child's school or on the number below.

Contact Details:

Telephone: 0344 800 8001

### **Children's Services - Children with Disabilities Team**

Brief: Children with disabilities of a substantial and permanent nature.

Contact Details:

Name: Liz Cox - Assistant Team Manager

Address: Norman House, Tar Works Road, Great Yarmouth, Norfolk, NR30 1QR

Telephone: 01493 335610

Fax: 01493 843676

### **Children's Services – Eastern Area Youth Work Team**

Brief: Listening to as well as supporting and encouraging young people aged 13 - 19 to get involved with projects in their local area.

Contact Details:

Address: Eastern Area Youth Work Team, Children's Services, Edison Way, Gapton Hall Industrial Estate, Great Yarmouth, Norfolk, NR31 0NG

### **Citizen's Advice Bureau**

Brief: The Citizens Advice service provides free, independent, confidential and impartial advice to everyone on their rights and responsibilities. It values diversity, promotes equality and challenges discrimination.

Contact Details:

Website: [www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)

### **Common Assessment Framework (CAF)**

Brief: The Common Assessment Framework has been operating in Great Yarmouth for several years. It brings together a multi-agency team to support families where one or more of the children have additional needs e.g. are excluded from school (or at risk of exclusion), non attendees, poor health, under achieving, etc.

Contact Details:

Name: Louise Penn

Address: Children's Services, 22 Euston Road, Great Yarmouth, NR30 1EA

Telephone: 01493 336319

Email: [louise.penn@norfolk.gov.uk](mailto:louise.penn@norfolk.gov.uk)

### **Community Connections**

Brief: The Lead organisation for the Community Sector in the Borough of Great Yarmouth, Community Development Support, Community Partnerships and opportunities for local people wishing to develop and improve their neighbourhood. Training programmes in community work, skills and development.

Contact Details:

Name: Vicki Knight

Address: 32 Electra House, Southtown Road, Great Yarmouth, NR31 ODU

Telephone: 01493 656372

Fax: 01493 443451

Email: [vicki.knight@communityconnections.org.uk](mailto:vicki.knight@communityconnections.org.uk)

### **Community Nutritionist**

Brief: Talks, leaflets, individual and group advice about nutrition.

Contact Details: Name: Rebecca Amies

Address: Europa House, South Quay, Great Yarmouth

Telephone: 01493 852200

Email: [Nutrition@gyctrust.co.uk](mailto:Nutrition@gyctrust.co.uk)

### **Connexions Norfolk**

Brief: Connexions works with young people up to 19 years of age (up to 25 with learning disabilities) and their parents or carers. We provide information, advice and guidance in areas such as career choice, education, housing support and training options or any other issue affecting the lives of a young person. Connexions works with other agencies to help meet the need of young people.

Contact Details:

Name: Teresa Gonzales - Manager

Address: 4 Church Plain, Great Yarmouth, NR30 1PL

Telephone: 01493 845400

Fax: 01493 845432

### **Contact**

Brief: Working with families who have children, 0 – 16, with special or additional needs.

Contact Details:

Name: Belinda Crayston

Address: The Alpha Centre, Alpha Road, Gorleston, Great Yarmouth, NR30 1LG

Telephone: 01493 661000

Fax: 01493 661000

Email: [info.gywcontact@tiscali.co.uk](mailto:info.gywcontact@tiscali.co.uk)

## **D**

### **Diabetes UK Family Support Group**

Brief: Offers support to families of children with Diabetes. Database held of all local groups.

Contact Details:

Telephone: 01376501390

Email: [eastern@diabetes.org.uk](mailto:eastern@diabetes.org.uk)

## **E**

### **Early Years & Childcare Team (Norfolk County Council)**

Brief: The Early Years & Childcare Team can provide information, advice and guidance on early years provisions.

Contact Details

Address: Children's Services, Edison Way, Gapton Hall Industrial Estate, Great Yarmouth, Norfolk, NR31 0NG

Telephone: 01493 335740

Website: [www.schools.norfolk.gov.uk](http://www.schools.norfolk.gov.uk)

### **East Norfolk Community Learning Difficulties Team**

Brief: Adults and School age children with identified Learning Disabilities.

Contact Details:

Name: Rachel Thompson

Address: Ferry House, 2nd Floor South Denes Road, Great Yarmouth, NR30 3PR

Telephone: 01493 841250

Fax: 01493 84128

### **English Language Support Service (Norfolk County Council)**

Brief: The English Language Support Service offers support for pupils for whom English is an additional language including refugees and asylum seekers prioritising those pupils at most risk of under-achievement. The service also offers support for schools that are working to raise the achievement of all minority ethnic pupils through training, advisory and special project work.

Contact Details

Address: English Language Support Service, Turner Road Centre, Norwich, NR2 4DF

Telephone: 01603 727890

Email: [alison.neale@norfolk.gov.uk](mailto:alison.neale@norfolk.gov.uk)

## **F**

### **Family Learning Programme (Norfolk)**

Brief: Partnership working with other agencies within the Great Yarmouth area to offer support to parents and carers who wish to share activities with their children & find out how to support play and learning.

Contact Details:

Name: Daryl Ackroyd, Learning Manager

Address: Thorpe Adult Education Centre, Longfields Road, Thorpe St Andrew, NR7 0NB

Telephone: 01603 430223

Email: [daryl.ackroyd@norfolk.gov.uk](mailto:daryl.ackroyd@norfolk.gov.uk)

### **Family Matters / FAB Parent Resource Centre**

Brief: Offers an information and advice service, available throughout Norfolk. They also provide training and research services for other organisations working with families.

Contact Details:

Address: 7 Waldergrave, Norwich, Norfolk, NR5 9AW

Telephone: 01603 747471

Email: [fmatters@btconnect.com](mailto:fmatters@btconnect.com)

### **Families Need Fathers**

Brief: We are an organisation dedicated to helping parents and their families continue to provide the love, care and support that their children need after separation – and are there to support parents and families in doing this especially if you are having problems in coming to an agreement on your own. Our services are open to mothers, fathers, grandparents, new partners and extended families. Registered charity.

Contact Details

Telephone: 0300 0300 363 National Helpline 6pm – 10pm Monday - Friday

Website: [www.fnf.org.uk](http://www.fnf.org.uk)

### **Family Solutions East**

Brief: School aged children with newly emerging emotional, mental health or behaviour difficulties.

Contact Details:

Name: Sally Sinclair

Address: Ivy House, Burnt Lane, Gorleston, Great Yarmouth, Norfolk, NR31 0PA

Telephone: 01493 602537

## **Family Action**

### *Mentoring Service*

Brief: The mentoring service supports young people aged 7 – 13 who are having difficulties with friends or family and are worried about something at school or at home

Contact Details:

Name: Abigail Watson

Address: Headway House, Trafalgar Road East, Gorleston, Norfolk NR31 6NX

Telephone: 01493 650220

Fax: 01493 650320

Email: [abigail.watson@family-action.org.uk](mailto:abigail.watson@family-action.org.uk)

### *Well Family Service*

Brief: A service for parents and families living in the Gorleston area that can help with various problems including bereavement, depression, anxiety, stress and other difficulties needing support.

Contact Details:

Name: Jennifer Knight

Address: Headway House, Trafalgar Road East,  
Gorleston, NR31 6NX

Telephone: 01493 650220

Fax: 01493 650320

Email: [jeni.knight@family-action.org.uk](mailto:jeni.knight@family-action.org.uk)

## **Frank**

Brief: Free confidential information and advice on drugs 24 hours a day.

Contact Details:

Telephone: 0800 776 600

## **G**

### **GFS Platform**

Brief: Offers support for young women aged 13 – 25. Can help with getting back into education & training, health team, midwives, etc.

Contact Details:

Name: Diana Baxter – Project Manager

Address: 24a South Quay, Great Yarmouth, Norfolk, NR30 2RG

Telephone: 01493 852253

Fax: 01493 857306

Email: [greatyarmouth@gfsplatform.org.uk](mailto:greatyarmouth@gfsplatform.org.uk)

Website: [www.gfsplatform.org.uk](http://www.gfsplatform.org.uk)

### **Gifted and Talented**

Brief: To Support schools provision for Gifted and Talented pupils.

Contact Details:

Name: Jane Maguire – Gifted and Talented Co-ordinator

Address: Partnership of East Norfolk Schools, Children Services, Edison Way, Gapton Hall Industrial Estate, Great Yarmouth, Norfolk, NR31 0NG

Telephone: 01493 414510

Fax: 01493 414581

Email: Jane.maguire@norfolk.gov.uk

### **Great Yarmouth College**

Brief: College and community learning.

Contact Details:

Address: Great Yarmouth College, Southtown, Great Yarmouth, NR31 0ED

Website: <http://www.gyc.ac.uk>

### **Great Yarmouth Community Trust Learning Team**

Brief: A variety of learning opportunities for local people between the ages of 16 and 60.

Contact Details:

Name: Rosie Marler

Address: The Priory Centre, Priory Plain, Great Yarmouth, NR30 1NW

Telephone: 01493 743022

Fax: 01493 743001

Email: [rosie-marler@gyctrust.co.uk](mailto:rosie-marler@gyctrust.co.uk)

### **Great Yarmouth Family Solutions**

Brief: School aged children with newly emerging emotional or behaviour difficulties.

Contact Details:

Address: Ivy House, Burnt Lane, Gorleston, Great Yarmouth, Norfolk, NR31 0PA

Telephone: 01493 602537

Fax: 01493 602533

### **Great Yarmouth & Waveney Community Nutrition Team**

Brief: Talks, leaflets, individual and group advice about nutrition.

Contact Details:

Address: Europa House, Nottingham Way, Great Yarmouth, NR30 2SA

Telephone: 01493 852200

Fax: 01493 852216

Email: [nutrition@gyctrust.co.uk](mailto:nutrition@gyctrust.co.uk)

### **Great Yarmouth & Waveney Diabetes Family Group**

Brief: Voluntary group that offers support to families of children with Diabetes.

Contact Details:

Name: Ms D Carter

The Benacre Room, The Burrage Centre, James Paget Hospital, Gorleston, Great Yarmouth, NR30 3PR

Telephone: 01502 566946

### **Great Yarmouth & Waveney Mind**

Brief: For better mental health.

Contact Details:

Name: Jo

Address: 31 Caister Road, Great Yarmouth, Norfolk, NR30 4DA

Telephone: 01493 842129

Fax: 01493 330294

Email: [jo@gymind.org](mailto:jo@gymind.org)

### **Great Yarmouth & Waveney PCT (Primary Care Trust)**

Brief: Health visiting service mainly to families with under 5's but school age as necessary.

Contact Details:

Name: Sue Cook

Address: Priory Centre, Priory Plain, Great Yarmouth, NR30 1NW

Telephone: 01493 334785

Fax: 01493 334787

### **Great Yarmouth Young Fathers' Project (PCT & NCC)**

Brief: A drop in group for young dads aged up to 25. The availability of a young dad mentor to offer 1-2-1 support, advice & guidance.

Contact Details:

Name: Owen Stott & Chris Simmons

Telephone: Chris 07766443484

Email: Owen: [owen.stott@nhs.net](mailto:owen.stott@nhs.net) / Chris: [chris.simmons@nhs.net](mailto:chris.simmons@nhs.net)

### **Guidance Services Next Step (Norfolk)**

Brief: Advice to anybody over 20 priorities to those below.

Contact Details:

Name: Teresa Gonzalez

Address: 4 Church Plain, Great Yarmouth, NR30 2PA

Telephone: 07947414962

Fax: 01493 633920

Email: [teresa.gonzalez@nextstepnorfolk.org.uk](mailto:teresa.gonzalez@nextstepnorfolk.org.uk)

### **GYROS**

Brief: Settlement & integration support services for newcomers into the UK,

Contact Details: Name: Des McKeating

Address: GYROS, 52A Deneside, Great Yarmouth, NR30 2HL

Telephone & Fax: 01493 745260

Email: [enquires@gyros.org.uk](mailto:enquires@gyros.org.uk)

Website: [www.gyros.org.uk](http://www.gyros.org.uk)

### **GYIA (Great Yarmouth International Association)**

Brief: We aim to bring together the different BME residents of Great Yarmouth by organising cultural and social events.

Contact Details:

Name: Julia Dyson

Address: GYIA, 52a Deneside, Great Yarmouth, NR30 2HL

Telephone: 01493 851598

Website: <http://gyia.mysite.wanadoo-members.co.uk>

Email: [gyia1@btconnect.com](mailto:gyia1@btconnect.com)

## H

### **Health Visiting**

Health advice and a wide range of support for all parents and carers from pregnancy to children aged 5 years.

Contact Details:

Address: Cranbrook Centre, Northgate Hospital, Northgate Street, Great Yarmouth, NR30 1BU

Telephone: 01493 337743

### **Home-Start (Great Yarmouth & District)**

Brief: Families with at least one child under 5 home visiting support / family support groups.

Contact Details:

Name: Tony Laughland

Address: 119/120 Gordon Road, Southtown, Great Yarmouth NR31 0EW

Telephone: 01493 603221

Fax: 01493 442714

Email: [homestartgy@btconnect.com](mailto:homestartgy@btconnect.com)

## I

### **Indigo – Dyslexia Centre**

Brief: Charity that offers a wide range of facilities and resources for anyone with an interest in dyslexia.

Contact Details:

Telephone: 0845 3479322

Website: <http://www.4dyslexics.com>

## J

### **James Paget Healthcare Midwifery**

Brief: Pregnant women, families and new parents, one to one / clinic / group work.

Contact Details:

Name:

Address:

Telephone: 01493 337932

Fax: 01493 733480

### **James Paget Healthcare Trust**

Brief: Children and families affected by Attention Deficit Hyperactive Disorder (ADHD).

Contact Details:

Name: Michael Briggs

Address: School Health, C/O Northgate Hospital, Northgate Street, Great Yarmouth

Telephone: 01493 337614

### **Jobcentre Plus**

Brief: Provides help to find jobs, information about benefits & training.

Contact Details:

Address: Great Yarmouth Jobcentre, Copperfield House, The Conge, Gt. Yarmouth, NR30 1EZ.

Telephone: 01493 633300

Email: [contactus@jobcentreplus.gsi.gov.uk](mailto:contactus@jobcentreplus.gsi.gov.uk)

Website: [www.jobcentreplus.co.uk](http://www.jobcentreplus.co.uk)

## **K**

### **Kidscape Helpline**

Brief: Advice on bullying issues. Also offers ZAP Assertiveness Training. Lots of information on our website.

Contact Details:

Telephone: 08451 205204

Website: [www.kidscape.org.uk](http://www.kidscape.org.uk)

## **L**

### **Leeway Women's Aid**

Brief: Helping Women with parenting problems resulting from the effects of domestic violence. Offers refuge/outreach support and advocacy support. They also have an under 16's youth worker.

Contact Details:

Name: Great Yarmouth Parenting Worker

Address: P.O. Box Leeway, City Hall, Norwich, NR2 1NH

Telephone: 0845 241 2171

Fax: 01603 623772

Email: [info@leewaynwa.org.uk](mailto:info@leewaynwa.org.uk)

Web Site: <http://www.leewaynwa.org.uk>

### **Local Safeguarding Children Board (LSCB) (Norfolk County Council)**

Brief: If you have concerns about the safety or well-being of any child or young person please contact the LSCB.

Contact Details:

Telephone: 0344 800 8014 (customer service centre)

Address: Access Service, PO Box 3210, Norwich, NR7 7AB

Website: [www.lscb.norfolk.gov.uk](http://www.lscb.norfolk.gov.uk)

## **M**

### **The Matthew Project**

Brief: Supporting people with drug and alcohol related issues providing innovative education about the risks of drugs and alcohol empowering people to make more informed choices. Free and confidential advice for anyone affected by drugs and alcohol,

Contact Details:

Telephone: 01603 626123

24/7 helpline 01603 764754 (Norfolk only)

Email: [support@matthewproject.org](mailto:support@matthewproject.org)

Website: [www.matthewproject.co.uk](http://www.matthewproject.co.uk)

## **N**

### **National Childbirth Trust**

Brief: Antenatal and postnatal support for parents with children up to school age.

Contact Details:

Name: Imogen Slaney

Address: 106 Park Road, Lowestoft, Suffolk, NR32 4HU

Telephone: 0870 4214832 / 01502 731885 (local)

### **National Debtline**

Brief: The helpline that provides free confidential and independent advice on how to deal with debt problems.

Contact Details:

Telephone: 0808 808 4000

Website: [www.nationaldebtline.co.uk](http://www.nationaldebtline.co.uk)

### **NORCAS**

#### **Great Yarmouth**

Brief: Working with individuals who have problems associated with alcohol and/or substance misuse. An open access drug and alcohol treatment service, providing assessment, substance misuse work, counselling, a range of groups, drop in and alternative therapies, to all those affected by their own or someone else's substance misuse. There is a specialist woman's worker available as well as workers for young people. There are also gamcare counsellors available for anyone affected by their own or someone else's gambling.

Contact Details:

Name: Jo Lytten

Address: 59 North Quay, Great Yarmouth, Norfolk, NR30 1JB

Telephone: 01493 857249

Fax: 01493 859181

Email: [gt.yarmouth@norcas.org.uk](mailto:gt.yarmouth@norcas.org.uk)

### **NCC (Norfolk County Council) Adult Education**

Brief: Work with young people from 14 years old

Contact Details:

Address: Central Library, Tolhouse Street, Great Yarmouth, NR30 2SH

Telephone: 01493 856647

Email: [gilly.plumb@norfolk.gov.uk](mailto:gilly.plumb@norfolk.gov.uk)

Website:

### **Norfolk Constabulary**

Brief: All aspects of policing. Norfolk Constabulary's promise to the public is captured in its Pledge statement:

We will enhance the quality of life for everyone in Norfolk by striving to continually:

- Improve people's confidence in us
- Increase the satisfaction of our customers, achieving the outcomes that matter most to them
- Reduce crime, anti-social behaviour and the fear of crime.

Telephone: Non-emergency 0845 456 4567

Website: [www.norfolk.police.uk](http://www.norfolk.police.uk)

### **Norfolk Portage Service (Norfolk County Council)**

Local contact for the national organisation, which is the home teaching service for pre-school children with additional and special needs and their families. Aims to work in partnership enabling them to teach children new skills and build on existing strengths.

Norman House, Tar Works Road, Great Yarmouth, NR30 1QR

Telephone: 01493 335631

Email: [karen.leggett@Norfolk.gov.uk](mailto:karen.leggett@Norfolk.gov.uk)

Website: <http://www.portage.org.uk/>

### **Norfolk Guidance Service Nextsteps**

Brief: Providing information, advice, career guidance and ongoing support through our nextstep and Better Futures services; helping people to access learning and work opportunities: and assisting with personal and career development.

Contact Details:

Address: Central Library, Tolhouse Street, Gt Yarmouth, Norfolk, NR302SH

Telephone: 07771 834893

### **NSPCC Norfolk: Kids Without Fear Domestic violence service**

Brief: Help for children and parents who have experienced domestic violence.

Contact Details:

Name: Kay Warbrick: Children's Services Manager.

Address: Arthur Brett House, Hellesden Park Road, Norwich, Norfolk, NR6 5DR

Telephone: 01603 256090 (office) 01603 256092 (direct)

Fax: 01603 256099

## **O**

### **Oak Tree Centre**

Brief: support for young people (14 - 35) with a psychosis. Would like to be involved in health education and awareness in the community.

Contact Details:

Name: Ian Bell

Address: Northgate Hospital, Northgate Street, Great Yarmouth, Norfolk, NR30 1BU

Telephone: 01493 337656

Mobile: 07768467557

Fax: 01493 37959

### **Ormiston Children & Families Trust**

Brief: Support for parents/carers and children aged 0 - 18.

Contact Details:

Name: Sue Loades/Kim Abel – Service Managers

Address: 13/14 South Quay, Great Yarmouth,  
Norfolk, NR30 2QX

Telephone: 01493 745253

Fax: 01493 331926

Website: [www.ormiston.org](http://www.ormiston.org)

## **P**

### **PIMHS (Parent & Infant Mental Health Support)**

Brief: Support for ante natal/post natal women and their families.

Contact Details:

Name: Pat Field / Jan Harris

Address: The Priory Centre, Priory Plain, Great Yarmouth, NR30 1NW

Telephone: 01493 334792

Fax: 01493 334793

Email: [patfield@gyctrust.co.uk](mailto:patfield@gyctrust.co.uk)

## **Q**

**No Groups At Present**

## **R**

### **RELATE**

Brief: Help with relationship issues. Counselling – youth, family and sex therapy.

Contact Details:

Name: Liz Farrow

Address: 16 Thorpe Road, Norwich, NR1 1RY

Telephone: 01603 625333

Website: [www.relatenorfolksuffolk.co.uk](http://www.relatenorfolksuffolk.co.uk)

### **Road Safety Unit – Norfolk County Council**

Brief: Visits to schools for cycling proficiency and pedestrian training. Parent volunteers always needed to assist.

Contact Details:

Name: Bob Daynes (Road Safety Officer)

Address: Room 813, Floor 8, County Hall, Martineau Lane, Norwich NR1 2SG

Telephone: 01603 223348 / 07776467952

## **S**

### **Safer Neighbourhoods Team - (SNT)**

See information for Norfolk Constabulary

### **Sensory Room**

Brief: The multi sensory equipment in our rich and exciting sensory room allows children to relax, explore and stimulate their senses in a calm, unhurried environment. For use by families of children with special or additional needs. Aged 0 – 8 years. Ofsted registered.

Cost: £2.00 per hour **BOOKING IS ESSENTIAL.**

Contact Details:

Name: Amanda Jacques

Address: The Priory Centre, Priory Plain, Great Yarmouth. NR30 1NW

Telephone: 01493 743034

Email: [amandajacques@gyctrust.co.uk](mailto:amandajacques@gyctrust.co.uk)

### **Silverwood Child and Family Centre**

Brief: Service for complex, severe or persistent mental illness. Referrals only.

Contact Details:

Address: Silverwood, Northgate Street, Great Yarmouth.

Telephone: 01493 337601

Website: [www.nwmhp.nhs.uk/camhs/silverwood](http://www.nwmhp.nhs.uk/camhs/silverwood)

### **Smart Kids OK! Autistic Way**

Brief: Support for families with children on the autistic spectrum.

Contact Details:

Name: Jacky Porter/ Andy

Address: 7 Enterprise Court, Gapton Hall road, Gapton Hall Estate, Great Yarmouth, NR31 0ND

Telephone: 01493 442123 Fax: 01493 442123

Email: [autisticway@smartkids-ok.org](mailto:autisticway@smartkids-ok.org)

website: [www.smartkids-ok.org](http://www.smartkids-ok.org)

### **Special Educational Needs Team (Norfolk County Council)**

Brief: Manages the procedures associated with the statutory assessment of special educational needs (Education Act 1996) in cases where a child or young person might need a statement. The team is also responsible for ensuring that statements are reviewed annually and for developing specialist provision.

Contact Details: 01493 336307

### **Strengthening Families Programme**

Brief: The Strengthening Families Programme (SFP) is a 7-week group that works with parents and carers and their children aged 10-14 to address their relationships with each other, and promotes skills and strategies for both parents and young people to assist them in managing challenging situations. The group is delivered by a multi agency team of professionals who work with families, young people and children in their day-to-day work. Multi agency delivery ensures that the families receive the best possible service helped by the extensive skills mix of the facilitators. Both parents and professionals can refer to this programme.

Contact Details:

Name: June Dyball, Strengthening Families Programme Co-ordinator

Address: Children's Services, Edison Way, Gapton Hall Industrial Estate, Great Yarmouth, Norfolk, NR31 0NG

Telephone: 07917 271060

Email: [june.dyball@norfolk.gov.uk](mailto:june.dyball@norfolk.gov.uk)

### **Stonham Homestay**

Brief: Free and confidential housing support for people who are at risk of losing their home or need of extra help to maintain their independence.

Contact Details:

Name: Ian Hartley-Dade, Service Manager, Great Yarmouth Team

Address: Heath House, 5 Woolgate Court, St. Benedicts Street, Norwich, NR2 4AP

Telephone: 0845 155 0390

Email: [stonhamhomestay.norfolk@homegroup.org.uk](mailto:stonhamhomestay.norfolk@homegroup.org.uk)

### **Sure Start Children's Centres (supported by Norfolk County Council)**

Sure Start Children's Centres provide integrated services for young children (0 – 5 Years) and their families. These services include care and early education, child and family health services, networks of childminders and links with Jobcentre Plus and the Childcare Information Service.

Sure Start Children's Centres are a crucial part of the Governments 10 year Childcare Strategy which sets out ambitious plans to create a sustainable framework for high quality early years, childcare and extended schools services for all children and families.

Children's Centres are key to delivering improved outcomes for children set out in Every Child Matters. These Centres will provide a base from which to deliver activities and help to boost options for children in their early years. The overall vision is to ensure that every child gets the best start in life and to give parents more choice about how to balance work and family life.

For more information contact your local Children's Centre, visit [www.norfolk.gov.uk/childcare](http://www.norfolk.gov.uk/childcare) or [www.surestart.gov.uk](http://www.surestart.gov.uk)

### **Sure Start Children's Centre – Acle**

Brief: Providing support for children 0 – 5 and their families.

Contact Details: Name: Sharon Probert – Family Support Worker

Address: Children's Services, Edison Way, Gapton Hall Industrial Estate, Great Yarmouth, Norfolk, NR31 0NG

Email: [sharon.probert@norfolk.gov.uk](mailto:sharon.probert@norfolk.gov.uk)

### **Sure Start Children's Centre – Caister**

Brief: We provide support for children 0 – 5 and their families. The aim is to ensure that long term positive outcomes are achieved through supporting families. Groups are available for parents and children in various settings that will improve family access to the wider community. Services we can provide for families include activity groups, home visits, employment support, education support, health visiting, crèche and day nursery.

Contact Details:

Name: Jenny Cuthbert. Children's Centre Co-ordinator

Address: Caister Sure Start Children's Centre, Kingston Avenue, Caister on Sea, Great Yarmouth, NR30 5ET

Telephone: 01493 721180 / 07717558309

Email: [jcuthbert4@blue.esinet.org.uk](mailto:jcuthbert4@blue.esinet.org.uk)

Website: [www.caisterinfant.co.uk](http://www.caisterinfant.co.uk)

### **Sure Start Children's Centre - Gorleston and Hopton**

Brief: Children's Centre for Gorleston and Hopton and surrounding area. Providing support for children 0 – 5 and their families.

Contact Details:

Name: Eurel Gray-Read - Children's Centre Coordinator

Address: c/o Early Years, Childcare and Extended Schools, Children's Services, Edison Way, Gapton Hall Industrial Estate, Great Yarmouth, Norfolk, NR31 0NG

Telephone: 07768122206

Email: [gorlestonchildrenscentre@norfolk.gov.uk](mailto:gorlestonchildrenscentre@norfolk.gov.uk)

### **Sure Start Children's Centre - Priory & Greenacre**

Brief: Providing support for children 0 – 5 and their families.

Contact Details:

Address: Priory & Greenacre Sure Start Children's Centre, Priory Plain, Great Yarmouth, NR30 1NW

Telephone: 01493 855466

### **Sure Start Children's Centre - Seagulls**

Brief: A friendly & welcoming Centre for parents-to-be with children under 5 years living in parts of Gorleston. We offer parenting groups, employment support, workshops, one-to-one support, crèche, midwives, health visitors and fun events & activities.

Also incorporating Seagulls Day Nursery.

Contact Details:

Name: Richard Mills, Centre Manager

Address: Seagulls Sure Start Children's Centre, Shrublands, Magdalen Way, Gorleston, Great Yarmouth, NR31 7BP

Telephone: 01493 660090

Fax: 01493 660091

Email: [info@seagullscentre.co.uk](mailto:info@seagullscentre.co.uk)

Website: [www.seagullscentre.co.uk](http://www.seagullscentre.co.uk)

### **Sure Start Children's Centre - Trinity**

Brief: Children's Centre for Martham and surrounding area. Providing support for children 0 – 5 and their families.

Contact Details:

Name: Julie Church - Children's Centre Co-ordinator

Address: Trinity Children's Centre, Black Street, Martham, Great Yarmouth NR29 4PR

Telephone: 01493 740242

Fax: 01493 748158

Email: [trinitychildrenscentre@marthamprimary.norfolk.sch.uk](mailto:trinitychildrenscentre@marthamprimary.norfolk.sch.uk)

### **Sure Start Children's Centre – Village Green**

Brief: We provide support for children 0 – 5 and their families. The aim is to ensure that long term positive outcomes are achieved through supporting families. Groups are available for parents and children in various settings that will improve family access to the wider community. Services we can provide for families include activity groups, home visits, employment support, education support, health visiting, crèche and day nursery.

Contact Details:

Name: Tina Batley – Family Support Worker

Address: Village Green Sure Start Children's Centre, Moorland Way, Belton, Great Yarmouth, Norfolk, NR31 9PA

Telephone: 01493 789562

Fax: 01493 789563

Email: [childrenscentre@moorlands.norfolk.sch.uk](mailto:childrenscentre@moorlands.norfolk.sch.uk)

## **T**

### **Time for Families Children and Families of Offenders Programme**

Brief: Support for children aged 5 – 13 with a parent/carer in prison.

Contact Details:

Name: Nicky Shorter

Address: Time for Children & Young People, Families House, 125 Berr Street, Norwich, Norfolk NR1 3EY

Telephone: (01603) 760458 / Norwich Prison 01603 708837 Mobile: 07787137591

## **U**

**No Groups At Present**

## **V**

### **Victim Support**

Brief: Offers emotional and practical support to Victims of Crime and their families, including parents.

Contact Details:

Name: Ann Wilson

Address: 31 Market Row, Great Yarmouth, NR30 1PB

Telephone: 01493 330600

Fax: 01493 745600

Email: [ann.wilson.vsnorfolk@virgin.net](mailto:ann.wilson.vsnorfolk@virgin.net)

## **W**

### **Webster Stratton**

Brief: Designed to give different strategies to deal with challenging behaviours in children. Discussions and video clips used to show ways to manage behaviours. Topics include Play and Praise, Rewards and Time Out. 12 week parenting programme.

For parents/carers with preschool children aged 3 - 5 years

Contact Details

Name: June Dyball – Extended Schools & Parent Strategy Co-ordinator

Address: Children's Services, Edison Way, Gapton Hall Industrial Estate, Great Yarmouth, Norfolk, NR31 0NG

Telephone: 07917 271060

### **Working Families**

Brief: Working Families helps children, working parents and carers and their employers find a better balance between responsibilities at home and work. By operating in the real world of pragmatic advice and practical solutions, we are making our vision a reality.

Contact Details:

[www.workingfamilies.org.uk](http://www.workingfamilies.org.uk)

## **X**

**No Groups At Present**

# **Y**

## **YMCA Training**

Brief: For 16 – 18 year olds who are unsure of what to do after school.

Courses available for 16 – 24 year olds as well.

Contact Details:

Name: Keith Loveys (manager)

Address: 16 – 18 Alpha Road, Great Yarmouth, NR31 0LQ

Telephone: 01493 444570

Fax: 01493 444572

## **Young Carers Project**

Brief: Support for young carers aged 5 – 12 and their families. Primary and middle schools project going in to schools to give presentations. Organising outings for young carers.

Contact Details:

Name: Laura Feeney

Address: Norwich and District Carers Forum, 18 Saint Faiths Lane, Norwich, NR1 1NN

Telephone: 01603 219924

Fax: 01603 219939

Email: [admin@carersforum.org.uk](mailto:admin@carersforum.org.uk)

## **Young Minds**

National charity working to promote the mental health and emotional well being of children and young people. Free information to download on website

0800 018 2138

[www.youngminds.org.uk](http://www.youngminds.org.uk)

## **Youth Offending Team (Norfolk)**

Brief: Support for young offenders aged 10 – 18 and their parents.

Contact Details:

Address: Havenbridge House, North Quay, Gt Yarmouth, NR30 1HZ

Telephone: 01493 847400

Fax: 01493 745725

## **YISP (Norfolk)**

Brief: Multi Agency Work with 8 – 13 year olds on a voluntary basis, to avoid offending and antisocial behaviour.

Contact Details:

Name: Tina Garwood Practice manager – YISP

Address: 45 Netherwood Green, Norwich, NR1 2JF

Telephone: 01603 223554

Fax: 01603 223567

**Z**

**No Groups At Present**