

Directory of Agencies working to support parents and children





Active Norfolk

Brief: Active Norfolk is committed to raising the profile of disability sport across the country. We are working with the local authorities, special schools; mainstream schools and clubs develop and promote opportunities for people with disabilities.


Contact Details:


 Address: The Turner Road Centre, Turner Road, Norwich, NR2 4HB

Asperger East Anglia


Brief: Asperger East Anglia supports individuals and families affected by Asperger's syndrome. This is done by offering various projects including Parent Support, Children/Parent Groups, Education and Employment Support, Respite Care and Youth work projects.

Contact Details

 Address: Charing Cross Centre, 17 – 19 St. John Madder Market, Norwich, Norfolk, NR2 1DN

 Telephone: 01603 620500

 Website: <http://www.asperger.org.uk>

 Email: info@asperger.org.uk

Advisory Centre for Education (ACE)

Brief: The Advisory Centre for Education (ACE) is a national charity that provides advice and information to parents and carers on a wide range of school based issues including exclusion, admissions, special education needs, bullying and attendance.

 080 20 7704 3370

 www.ace-ed.org.uk

 stepbystep@ace-ed.org.uk

AFASIC Association for all Speech Impaired Children

Brief: Afasic seeks to raise awareness and to create better services and provision for children and young people with speech and language impairments. It works in partnership with local and national government, professional and statutory bodies and other voluntary organisations.




Contact Details:

 Address: 1st Floor, 20 Bowling Green Lane, London, EC1R OBD
 Helpline Telephone: 0845 355 5577
 Email: info@afasic.org.uk
 Website: www.afasic.org.uk

Arthritis Care

Brief: Help and advice for those with arthritis.





Contact Details:

 Address: 18 Stephenson's Way, London, NW1 2HD
 Telephone: 0207 3806500 Free and confidential helpline: 0808 8084050
 Website: www.arthritis.org.uk

Association for Spina Bifida & Hydrocephalus (ASBAH)





Brief: ASBAH is the leading UK registered charity providing information and advice about spina bifida and hydrocephalus.

Contact Details:

 Address: Asbah House, 42 Park Road, Peterborough, PE1 2UQ
 Telephone: 0845 4507755
 Email: helpline@asbah.org
 Website: www.asbah.org

ASK Information Service

Brief: Help & support for families of children & young people with special needs.


 Address: Charing Cross Centre, 17 – 19 St John Madder Market, Norwich, Norfolk, NR2 1DP
 Telephone: 01603 761333
 Website: www.askinfo.co.uk
 Email: ask@information.fslife.co.uk

Autism Anglia

Brief: To provide a specialist service for children, young people and adults with autistic spectrum disorders, that is developed and resourced to facilitate and promote individual growth through education, independence, social skills and self esteem. To strive to provide a service of the highest quality and best practice as recognised locally and nationally.

Contact Details:


 Address: The Charing Cross Centre, 17-19 St John Maddermarket, Norwich, NR2 1DN

 Telephone: 01603 631171

 Email: norwich@autism-anglia.org.uk

 Website: www.autism-anglia.org.uk

Dereham Branch Office

 Address: Old Pharmacy Yard, Church Street, Dereham, Norfolk, NR19 1DJ


 Telephone: 01362 853753 Head Office: 01206 577678

 Email: info@autism-anglia.org.uk

B

Benefits Enquiry Line

Brief: Department for Work & Pensions.


 Freephone: 0800 882200

 www.direct.gov.uk

British Dyslexia Association

Brief: A national charity and dyslexia friendly society that enables dyslexic people of all ages to reach their full potential.

Contact Details:

 Address: Unit 8, Bracknell Beeches, Old Bracknell Lane, Bracknell, RG12 7BW.

 Telephone: (Helpline) 0845 251 9002

 Website: www.bdadyslexia.org.uk

British Society for Music Therapy

Brief: A registered charity with the object of promoting the use and development of music therapy.

Contact Details:

📍 Address: 24-27 White Lion Street, London, N1 9PD.
☎ Telephone: 020 78376100
✉ Email: info@bsmt.org
💻 Website: www.bsmt.org

Break

Brief: Offers a range of specialist support services for vulnerable children, adults and families across the whole of Norfolk. These services include mentoring, homes for children, residential assessments for families in crisis, holidays and short break care for children and adults with learning disabilities, mental health services for women and day support for adults with learning disabilities.

Contact Details

📍 Address: Head Office, Davidson House, 1 Montague Road, Sheringham, Norfolk, NR26 8WN
☎ Telephone: 01263 822161
💻 Website: www.break-charity.org
✉ Email: office@break-charity.org

Breastfeeding Team

Brief: To give support on all aspects of breastfeeding advice. 24 hours support. Referrals from yourself or from a health professional.

Contact Details:

Name: Ewelina Jaworska-Wawrzenczyk
📍 Address: Europa House, Nottingham Way, Great Yarmouth, NR30 2SA
✉ Email: ejaworska@nhs.net

Broadland Housing Association

Brief: Social housing for families/single people/elderly. Supports clients in their tenancies i.e. anti-social behaviour, financial, family breakdowns and children's behaviour.

Contact Details:

Name; Margaret Bryant

📍 Address; 31 Milton Road East, Lowestoft, NR32 1NU

☎ Telephone 01603 750226

✉ Email: Margaret.bryant@broadlandhousing.org

C

Camping for the Disabled

Brief: Camping for the Disabled is an organisation offering practical help and information to disabled people who wish to enjoy camping (in campervan, caravan, trailer tent or tent).

Contact Details:

📍 Address: c/o Mobility Information Service, 20 Burton Close, Dawley, Telford, Shropshire, TF4 2BY

☎ Telephone: 01743 340269

💻 Website: www.patient.co.uk

Carers Helpline (Norfolk)

Brief: Telephone helpline for unpaid family carers.

Contact Details:

Name: Carers Line

📍 Address: Norfolk Carers Helpline, P.O. Box 154, Norwich, NR3 4EZ

☎ Telephone: 0808 808 9876





Fax: 01603 413957

💻 Website: www.norfolkcarers.org.uk

4Children

Brief: 4Children is the national charity dedicated to creating opportunities and building futures for all children.





Contact Details:

 Address: City Reach, 5 Greenwich View Place, London, E14 9NN
 Telephone: (Information Helpline) 020 75122100
 Email: info@4Children.org.uk
 Website: www.4Children.org.uk

Children's Heart Association

Brief: A support group run by families and friends of cardiac children for families with, or who have had children with heart disorders.

Contact Details:

 Address: 3 Grizedale Close, Carrbrook, Stalybridge, Cheshire, SK15 3NQ
 Telephone: 01706 221988
 Email: information@heartchild.info
 Website: www.heartchild.info

Children's Centre – Cobholm & Lichfield Children's Centre

Brief: Providing support for children and their families.

Contact Details:

 Address: Pasteur Road, Great Yarmouth, Norfolk, NR31 ODU.
 Telephone: 01493 418291
 Website: www.cobholmandlichfield.org.uk
 Email: childcare2@clhrc.org.uk

Childcare Information Service

Brief: Information, advice and guidance on early education/childcare. Search for childcare providers, latest info on job vacancies, leisure activities, family support and other information in your area.

Contact Details:

 Telephone: 01603 222747
 Website: www.norfolk.gov.uk/childcare

Child Line

Brief: Childline is the UK's free and confidential, 24-hour helpline for children in distress or danger. Training volunteer counsellors comfort, advise and protect children and young people who may feel they have nowhere else to turn.

Contact Details:

📍 Address: Freepost NATN1111
London, E16BR

☎ Telephone: 0800 1111

🌐 Website: www.childline.org.uk

Childcare Link

Brief: Childcare search. Includes statutory and private provision, childminders and out of school provision.

Contact Details:

☎ Telephone: 01603 222747

🌐 Website: www.childcarelink.gov.uk

Children's Centre – James Paget University Hospital

Brief: Service for pre-school children mainly providing assessment and advice regarding children's development.

Contact Details:

📍 Address: Newberry Child Development Centre, Lowestoft Road,
Gorleston, Great Yarmouth, NR31 6SQ

☎ Telephone: 01493 442322

School Health-

☎ Telephone: 01493 337615/16

✉ Email: sue.herbert@jpaget.nhs.uk

Children's Community Learning Disability Team

Brief: The Children's Community Learning Disability Nursing Team works with children aged 5-18 years who have a significant learning disability, and their families.

Contact Details:

📍 Address: Norwich Community Hospital, Woodlands House, Bowthorpe Road, Norwich, NR2 3TU

☎ Telephone: 01603 776776

Childminding Matters

Brief: Under 19 parents free childcare places & support for childminders.

Contact Details:

📍 Address: Head Office, Suite 118, 1st Floor, Grosvenor House, 112 – 114 Prince of Wales Road, Norwich, Norfolk, NR1 1NS

☎ Contact Name: Tracy Jary – Network Co-ordinator (East) 01493 720633

✉ Email: tracy.jary@childmindingmatters.org.uk

🌐 Website: www.childmindingmatters.co.uk

Children's Services - Attendance Team (East)

Brief: The Attendance Team deals with issues concerning pupils who are not attending school regularly. It also arranges permits and licences for children who wish to work part time or take part in various types of entertainment e.g. film work, modelling, etc.

Every school has access to an Attendance Improvement Officer for help and advice on issues concerning attendance. They can be contacted through your child's school or on the number below.

Contact Details:

☎ Telephone: 0344 800 8001


☎ Telephone: 01493 850317 (East)


Children's Services - Children with Disabilities Team

Brief: Children with disabilities of a substantial and permanent nature.

Contact Details:

Name: Liz Cox - Assistant Team Manager

 Address: Norman House, Tar Works Road, Great Yarmouth, Norfolk, NR30 1QR

 Telephone: 01493 335610


Fax: 01493 843676

Children's Services - Early Years & Childcare Team

Brief: The Early Years & Childcare Team can provide information, advice and guidance on early years provisions.

Contact Details

 Address: Children's Services, Edison Way, Gapton Hall Industrial Estate, Great Yarmouth, Norfolk, NR31 0NG


 Telephone: 01493 414260

 Website: www.schools.norfolk.gov.uk

Children's Services – Eastern Area Youth Work Team

Brief: Listening to as well as supporting and encouraging young people aged 13 - 19 to get involved with projects in their local area.

Contact Details:

 Address: Eastern Area Youth Work Team, Children's Services, Edison Way, Gapton Hall Industrial Estate, Great Yarmouth, Norfolk, NR31 0NG

Citizen's Advice Bureau

Brief: The Citizens Advice service provides free, independent, confidential and impartial advice to everyone on their rights and responsibilities. It values diversity, promotes equality and challenges discrimination.

Contact Details:

 Website: www.citizensadvice.org.uk

Cleft Lip and Palate Association

Brief: CLAPA is the only UK-wide voluntary organisation specifically helping those with, and affected by, cleft lip and palate. It is unique.

Contact Details:

📍 Address: First Floor, Green Man Tower, 332B Goswell Road, London, EC1V 7LQ

☎ Telephone: 020 788334883

Fax: 020 78335999

✉ Email: info@clapa.com

🌐 Website: www.clapa.com

Common Assessment Framework (CAF)

Brief: The Common Assessment Framework has been operating in Great Yarmouth for several years. It brings together a multi-agency team to support families where one or more of the children have additional needs e.g. are excluded from school (or at risk of exclusion), non attendees, poor health, under achieving, etc.

Contact Details:

📍 Address: Children's Services, Edison Way, Gapton Hall Industrial Estate, Great Yarmouth, Norfolk, NR31 0NG

☎ Telephone: 01493 414537

Community Connections

Brief: The Lead organisation for the Community Sector in the Borough of Great Yarmouth, Community Development Support, Community Partnerships and opportunities for local people wishing to develop and improve their neighbourhood. Training programmes in community work, skills and development.

Contact Details:

Name: Vicki Knight

📍 Address: 32 Electra House, Southtown Road, Gt. Yarmouth, NR31 ODU

☎ Telephone: 01493 656372

Fax: 01493 443451

✉ Email: vicki.knight@communityconnections.org.uk

Community Music East

Brief: Community Music East develops and runs workshop programmes to a broad range of client groups in the community including children and adults with physical, sensory or learning disabilities, people with mental health problems, young people at risk as well as the general public. Community Music East has a wide range of percussion, string, brass and electronic instruments as well as recording and multimedia equipment with the latest laptop sequencing technology and digital video cameras.

Contact Details:

📍 Address: CME, Community Workshop, Music House Lane, Norwich, NR1 1QL

☎ Telephone: 01603 628367

✉ Email: enquires@cme.org.uk

🌐 Website: www.cme.org.uk

Connexions Norfolk

Brief: Connexions works with young people up to 19 years of age (up to 25 with learning disabilities) and their parents or carers. We provide information, advice and guidance in areas such as career choice, education, housing support and training options or any other issue affecting the lives of a young person. Connexions works with other agencies to help meet the need of young people.

Contact Details:

Name: Teresa Gonzales - Manager

📍 Address: 4 Church Plain, Great Yarmouth, NR30 1PL

☎ Telephone: 01493 845400

Fax: 01493 845432

Contact

Brief: Working with families who have children, 0 – 16, with special or additional needs.

Contact Details:

Name: Belinda Crayston

📍 Address: The Alpha Centre, Alpha Road, Gorleston, Gt. Yarmouth, NR30 1LG

☎ Telephone: 01493 661000

Fax: 01493 661000

✉ Email: info.gywcontact@tiscali.co.uk

Cystic Fibrosis Trust

Brief: The Cystic Fibrosis Trust is the UK's only national charity dealing with all aspects of Cystic Fibrosis.

Contact Details:

 Address: 11 London Road, Bromley, Kent, BR1 1BY

 Telephone: 020 8464721 or (Helpline) 0845 8591000

 Email: enquires@cftrust.org.uk

 Website: www.cftrust.org.uk

D

Dad Talk

Brief: Website giving help and advice to dads. Also discussion forum and handy tips for parenting. Worth looking at....


Contact Details:

 Website: www.dadtalk.co.uk

Daycare Trust Information Line

Brief: Daycare Trust is the national childcare charity. They offer advice to parents on how to choose to right childcare. They also offer advice on how to understand the benefits that families may be able to claim to help pay for childcare costs. Much more information available on the website.

Contact Details:

 Telephone: 0845 872 6251

 Website: www.daycaretrust.org.uk

Deaf Education through Listening and Talking

Brief:

Contact Details:

📍 Address: The Con Powell Centre, 3 Swan Court, Cygnet Park, Peterborough, PE7 8GX

☎ Telephone: 0845 1081437

Fax: 01733 569911

✉ Email: enquires@deafeducation.org.uk

🌐 Website: www.deafeducation.org.uk

Department for Children, Schools & Families (DCSF)

Brief: Government department for children, schools and families.

Contact Details:

📍 Address: Sanctuary Buildings, Great Smith Street, London, SW1P 3BT

☎ Telephone: 020 79255000

✉ Email: info@dcsf.gsi.gov.uk

🌐 Website: www.dcsf.gov.uk

Diabetes UK Family Support Group

Brief: Offers support to families of children with Diabetes. Database held of all local groups.

Contact Details:

☎ Telephone: 01376501390

✉ Email: eastern@diabetes.org.uk

DIAL: National Association of Disablement Information and Advice Service

Brief: DIAL Great Yarmouth provides an advice and information service for disabled people and carers within the Borough of Great Yarmouth. We offer a practical service through our office, telephone advice line and home visits, to ensure that our local disabled and carers community has access to information; empowering people to make decisions regarding their lives, reducing financial exclusion, lowering social isolation and raising community involvement. Our service is free, confidential and impartial. Our service is provided by volunteers, many of whom have first hand experience of disabilities giving us an enhanced depth of understanding of our client's needs.

Contact Details:

📍 Address: 12a George Street, Great Yarmouth, Norfolk, NR30 1HR

☎ Telephone: 01493 856900

💻 Website: www.dial-greatyarmouth.org.uk

Disability Rights Norfolk (DRN)

Brief: DRN aims to empower and assist clients in all their welfare rights issues.

Contact Details:

☎ Telephone: 01508 497570

✉ Email: drn@ncodp.org.uk

💻 Website: www.ncodp.org.uk

Down's syndrome Association

Brief: Help for people with Down's Syndrome.

Contact Details:

📍 Address: London Down Centre, 2a Langdon Park, Teddington, TW11 9PS

☎ Telephone/Fax: 0845 2300372

✉ Email: info@downs-syndrome.org.uk

💻 Website: www.downs-syndrome.org.uk

Down's syndrome Norfolk

Brief: Help for people with Down's syndrome.

Contact Details:

📄 Address: Rose House, Mill Street, Buxton Lamas, Norwich, NR10 5JE

☎ Telephone: 01603 279100

✉ Email: dsn@ukgo.com

Dyspraxia Foundation

Brief: Supporting children, families and adults with Dyspraxia.

Contact Details:

📄 Address: 8 West Alley, Hitchin, Herts, SG5 1EG

☎ Telephone: (Helpline) 01462 454986 – (Monday – Friday 10am – 1pm)

✉ Email: dyspraxia@dspraxiafoundation.org.uk

🌐 Website: www.dyspraxiafoundation.org.uk

E

East Norfolk Community Learning Difficulties Team

Brief: Adults and School age children with identified Learning Disabilities.

Contact Details:

Name: Rachel Thompson

📄 Address: Ferry House, 2nd Floor South Denes Road, Great Yarmouth, NR30 3PR

☎ Telephone: 01493 84125

English Language Support Service (Norfolk County Council)

Brief: The English Language Support Service offers support for pupils for whom English is an additional language including refugees and asylum seekers prioritising those pupils at most risk of under-achievement. The service also offers support for schools that are working to raise the achievement of all minority ethnic pupils through training, advisory and special project work.

Contact Details

📍 Address: English Language Support Service, Turner Road Centre, Norwich, NR2 4DF

☎ Telephone: 01603 727890

✉ Email: alison.neale@norfolk.gov.uk

Epilepsy Action

Provides information about coping with epilepsy seizures. Provides free help and advice.

📍 13 Recreation Ground Road, Sprowston NR7 8UE

☎ 01603 465747

✉ jclark@epilepsy.org.uk

Epilepsy Action (British Epilepsy Association)

Brief: Help, advice and information on Epilepsy.

Contact Details:

📍 Address: New Anstey House, Gate Way Drive, Yeadom, Leeds, LS19 7XY

☎ Telephone: 0113 2108800

✉ Email: epilepsy@epilepsy.org.uk

F

Family Fund

Brief: Helping families with a child with severe disabilities.

Contact Details:

📍 Address: 4 Alpha Court, Monks Cross, York, YO32 9WN

☎ Telephone: 0845 130 4542

🌐 Website: www.familyfund.org.uk

Family Learning Programme (Norfolk)

Brief: Partnership working with other agencies within the Great Yarmouth area to offer support to parents and carers who wish to share activities with their children & find out how to support play and learning.

Contact Details:

Name: Daryl Ackroyd, Learning Manager

📍 Address: Thorpe Adult Education Centre, Longfields Road, Thorpe St Andrew, NR7 0NB

☎ Telephone: 01603 430223

✉ Email: daryl.ackroyd@norfolk.gov.uk

e2e - Entry to employment

Brief: To help students gain work out of training courses.

Contact Details:

📍 Address: Great Yarmouth College, Southtown Road, Southtown, Great Yarmouth, NR31 0ED

☎ Telephone: 01493 655261

💻 Website: www.gyc.ac.uk

Family Matters / FAB Parent Resource Centre

Brief: Offers an information and advice service, available throughout Norfolk. They also provide training and research services for other organisations working with families.

Contact Details:

📍 Address: 7 Waldergrave, Norwich, Norfolk, NR5 9AW

☎ Telephone: 01603 747471

✉ Email: fmatters@btconnect.com

Families Need Fathers

Brief: We are an organisation dedicated to helping parents and their families continue to provide the love, care and support that their children need after separation – and are there to support parents and families in doing this especially if you are having problems in coming to an agreement on your own. Our services are open to mothers, fathers, grandparents, new partners and extended families. registered charity.

Contact Details


 Telephone: 0300 0300 363 National Helpline 6pm – 10pm, Mon – Fri.


 Website: www.fnf.org.uk

Family & Parenting Institute

Brief: To help families. All types of support and information on parenting.

Contact Details:

 Address: 430 Highgate Studios, 53-79 Highgate Road, London, NWA 1TL

 Telephone: 020 7424 3460


 Website: www.familyandparenting.org


Family Solutions East

Brief: School aged children with newly emerging emotional, mental health or behaviour difficulties.

Contact Details:

Name: Ian Griffiths

 Address: Ivy House, Burnt Lane, Gorleston, Great Yarmouth, Norfolk, NR31 0PA

 Telephone: 01493 602537

Family Action

Mentoring Service

Brief: The mentoring service supports young people aged 7 – 13 who are having difficulties with friends or family and are worried about something at school or at home

Contact Details:

Name: Abigail Watson

Address: Headway House, Trafalgar Road East, Gorleston, Norfolk NR31 6NX

Telephone: 01493 650220

Fax: 01493 650320

Email: abigail.watson@family-action.org.uk

Well Family Service

Brief: A service for parents and families living in the Gorleston area that can help with various problems including bereavement, depression, anxiety, stress and other difficulties needing support.

Contact Details:

Name: Jennifer Knight

Address: Headway House, Trafalgar Road East, Gorleston, NR31 6NX

Telephone: 01493 650220

Fax: 01493 650320

Email: jeni.knight@family-action.org.uk

Frank

Brief: Free confidential information and advice on drugs 24 hours a day.

Contact Details:

Telephone: 0800 776 600

Fragile X Society

Brief: The Fragile X Society offers families help and advice. Fragile X Syndrome is the most common known cause of inherited learning disabilities. It can cause a wide range of difficulties with learning, as well as social, language, attentional, emotional, and behavioural problems.

Contact Details:

📍 Address: Road End House, 6 Stortford Road, Great Dunmow, Essex, CM6 1DA

☎ Telephone: 01371 875100

💻 Website: www.fragilex.org.uk

Family Voice Norfolk

Brief: A group of parents and family members of children with various additional needs. We encourage and actively ensure that the authorities improve provision for our children.

Contact Details:

📍 Address: Sunnyside, Rectory Road, East Carleton, Norfolk, NR14 8HT

💻 Website: www.familyvoice.org.uk

G

GFS Platform

Brief: Offers support for young women aged 13 – 25. Can help with getting back into education & training, health team, midwives, etc.

Contact Details:

Name: Diana Baxter – Project Manager

📍 Address: 24a South Quay, Great Yarmouth, Norfolk, NR30 2RG

☎ Telephone: 01493 852253

Fax: 01493 857306

✉ Email: greatyarmouth@gfsplatform.org.uk

💻 Website: www.gfsplatform.org.uk

Gifted and Talented

Brief: To Support schools provision for Gifted and Talented pupils

Contact Details:

Name: Jane Maguire – Gifted and Talented Co-ordinator

📍 Address: Partnership of East Norfolk Schools, Children Services, Edison Way, Gapton Hall Industrial Estate, Great Yarmouth, Norfolk, NR31 0NG

☎ Telephone: 01493 414510

Fax: 01493 414581

✉ Email: jane.maguire@norfolk.gov.uk

Great Yarmouth College

Brief: Offers full and part-time courses. Higher Education courses are also offered at Gt Yarmouth College through the University Campus Suffolk.

Contact Details:

📍 Address: Great Yarmouth College, Southtown, Great Yarmouth, NR31 0ED

💻 Website: <http://www.gyc.ac.uk>

Great Yarmouth Community Trust Learning Team

Brief: A variety of learning opportunities for local people between the ages of 16 and 60.

Contact Details:

Name: Rosie Marler

📍 Address: The Priory Centre, Priory Plain, Great Yarmouth, NR30 1NW

☎ Telephone: 01493 743022

Fax: 01493 743001

✉ Email: rosie-marler@gyctrust.co.uk

Great Yarmouth Family Solutions

Brief: School aged children with newly emerging emotional or behaviour difficulties.

Contact Details:

📍 Address: Ivy House, Burnt Lane, Gorleston, Great Yarmouth, Norfolk, NR31 0PA

☎ Telephone: 01493 602537

Fax: 01493 602533

Great Yarmouth & Waveney Community Nutrition Team

Brief: Talks, leaflets, individual and group advice about nutrition.

Contact Details:

📍 Address: Europa House, Nottingham Way, Great Yarmouth, NR30 2SA

☎ Telephone: 01493 852200

Fax: 01493 852216

✉ Email: nutrition@gyctrust.co.uk

Great Yarmouth & Waveney Diabetes Family Group

Brief: Voluntary group that offers support to families of children with Diabetes.

Contact Details:

Name: Ms D Carter

📍 Address: The Benacre Room, The Burrage Centre, James Paget Hospital, Gorleston, Great Yarmouth, NR30 3PR

☎ Telephone: 01502 566946

Great Yarmouth & Waveney Mind

Brief: For better mental health.

Contact Details:

Name: Jo

📍 Address: 31 Caister Road, Great Yarmouth, Norfolk, NR30 4DA

☎ Telephone: 01493 842129

Fax: 01493 330294

✉ Email: jo@gymind.org

Great Yarmouth & Waveney PCT (Primary Care Trust)

Brief: Health visiting service mainly to families with under 5's but school age as necessary.

Contact Details:

Name: Sue Cook

📍 Address: Priory Centre, Priory Plain, Great Yarmouth, NR30 1NW

☎ Telephone: 01493 334785

Fax: 01493 334787

Great Yarmouth Young Fathers' Project (PCT & NCC)

Brief: A drop in group for young dads aged up to 21. The availability of a young dad mentor to offer 1-2-1 support, advice & guidance.

Contact Details:

Name: Owen Stott

☎ Telephone: 01493 414565

✉ Email: owen.stott@norfolk.gov.uk

Guidance Services Next Step (Norfolk)

Brief: Advice to anybody over 20 priorities to those below.

Contact Details:

Name: Teresa Gonzalez

📍 Address: 4 Church Plain, Great Yarmouth, NR30 2PA

☎ Telephone: 07947414962

Fax: 01493 633920

✉ Email: teresa.gonzalez@nextstepnorfolk.org.uk

GYROS

Brief: Settlement & integration support services for newcomers into the UK, Childcare & family support (Refugee Asylum Seekers)

Contact Details:

Name: Des McKeating

📍 Address: GYROS, 52A Deneside, Great Yarmouth, NR30 2HL

☎ Telephone & Fax: 01493 745260

✉ Email: enquires@gyros.org.uk

🌐 Website: www.gyros.org.uk

GYIA (Great Yarmouth International Association)

Brief: We aim to bring together the different BME residents of Great Yarmouth by organising cultural and social events.

Contact Details:

Name: Julia Dyson

📍 Address: GYIA, 52a Deneside, Great Yarmouth, NR30 2HL

☎ Telephone: 01493 851598

🌐 Website: <http://gyia.mysite.wanadoo-members.co.uk>

✉ Email: gyia1@btconnect.com

H

Health Visiting

Health advice and a wide range of support for all parents and carers from pregnancy to children aged 5 years.

Contact Details:

📍 Address: Cranbrook Centre, Northgate Hospital, Northgate Street, Great Yarmouth, NR30 1BU

☎ Telephone: 01493 337743

Heron Website

Brief: A source of information about self-help groups covering the whole of Norfolk.

Contact Details:

💻 Website: www.heron.nhs.uk

Home-Start (Great Yarmouth & District)

Brief: Families with at least one child under 5 home visiting support / family support groups.

Contact Details:

Name: Tony Laughland

📍 Address: 119/120 Gordon Road, Southtown, Great Yarmouth NR31 0EW

☎ Telephone: 01493 603221

Fax: 01493 442714


✉ Email: homestartgy@btconnect.com




Impact (Taking drugs)

Brief: To help people who take drugs.

Contact Details:

 Address: Richmond House, 244 Queens Road, Norwich, Norfolk, NR1 3HG


 Telephone: 01603 877480

 Email: richmondhouse@norfolk.gov.uk

IPSEA: Independent Panel of Special Education Advice

Contact Details:

 Address: 6 Carlow Mews, Woodbridge, Suffolk, 1P12 1EA


 Telephone: 0800 0184016 / 01394 4465575

 Website: www.ipsea.org.uk

Indigo – Dyslexia Centre

Brief: Charity that offers a wide range of facilities and resources for anyone with an interest in dyslexia.

Contact Details:

 Telephone: 0845 3479322

 Website: <http://www.4dyslexics.com>

J

James Paget Healthcare Midwifery

Brief: Pregnant women, families and new parents, one to one / clinic / group work.

Contact Details:

☎ Telephone: 01493 337932

Fax: 01493 733480

James Paget Healthcare Trust

Brief: Children and families affected by Attention Deficit Hyperactive Disorder (ADHD).

Contact Details:

Name: Michael Briggs

📍 Address: School Health, C/O Northgate Hospital, Northgate Street, Great Yarmouth

☎ Telephone: 01493 337614

Jobcentre Plus

Brief: Provides help to find jobs, information about benefits & training.

Contact Details:

📍 Address: Great Yarmouth Jobcentre, Copperfield House, The Conge, Gt. Yarmouth, NR30 1EZ.

☎ Telephone: 01493 633300

✉ Email: contactus@jobcentreplus.gsi.gov.uk

🌐 Website: www.jobcentreplus.co.uk

K

Kidscape Helpline

Brief: Advice on bullying issues. Also offers ZAP Assertiveness Training.

Contact Details:

☎ Telephone: 08451 205204

🌐 Website: www.kidscape.org.uk



Leeway Women's Aid – Children in domestic abuse

Brief: Helping Women with parenting problems resulting from the effects of domestic violence. Offers refuge/outreach support and advocacy support. They also have an under 16's youth worker.

Contact Details:

Name: Great Yarmouth Parenting Worker

📄 Address: P.O. Box Leeway, City Hall, Norwich, NR2 1NH

☎ Telephone: 0845 241 2171

Fax: 01603 623772

✉ Email: info@leewaynwa.org.uk

💻 Web Site: <http://www.leewaynsupport.org.uk>

Local Safeguarding Children Board (LSCB) (Norfolk County Council)

Brief: If you have concerns about the safety or well-being of any child or young person please contact the LSCB.

Contact Details:

☎ Telephone: 0344 800 8014 (customer service centre)

📄 Address: Access Service, PO Box 3210, Norwich, NR7 7AB

💻 Website: www.lscb.norfolk.gov.uk

Library Service (Norfolk County Council)

Brief: Outreach work with school, and other groups working with families.

Contact Details:

☎ Mary Kent 01493 844551

Local Toy Libraries

Contact Details:

Name: Linda Bullimore

Dereham & District

☎ Telephone: 01362 654058

(2 Mobile vans visit areas in and around Dereham area.)

Name: Ms Joanne Tagg

Downham & District

☎ Telephone: 07850 097235

Name: Ms Joanna Kidd

Great Yarmouth Priory Children's Centre

☎ Telephone: 01493 743066 – Monday to Friday 9-5 Mobile service visits local schools, community groups & families at home.

Name: Miss Terri Nelson

Norwich & Hamlet Centre Trust

☎ Telephone: 01603 616094 Monday – Friday 9-4 Mobile van for all local under 5's.

Name: Mrs H Peckham

Poppylands (Cromer, Mundesley, Stalham, North Walsham, Potter Heigham, East Ruston)

☎ Telephone: 01692 405814

Name: Mrs Michelle Gray

Thetford Toy & Book Library

☎ Telephone: 07919 551549 Foulmerston Church Mon/Wed/Fri 9-12 & Sat 12-2

M

Mancroft Advice Project (MAP)

Brief: Offers free information, advice and counselling for young people aged 11-25 years old in and around Norwich.

Contact Details:

📍 Address: The Risebrow Centre, Chantry Road, Norwich, NR2 1RF

☎ Telephone: 01603 766994

✉ Email: info@map11-25.org

🌐 Website: www.map11-25.org

The Matthew Project – Under 18 Service

Brief: Supporting people with drug and alcohol related issues providing innovative education about the risks of drugs and alcohol empowering people to make more informed choices. Free and confidential advice for anyone affected by drugs and alcohol,

Contact Details:

☎ Telephone: 01603 626123
24/7 helpline 01603 764754 (Norfolk only)

✉ Email: support@matthewproject.org

💻 Website: www.matthewproject.co.uk

Mencap

💻 Website: www.norfolkmenacap.org

Contact Details:

Attleborough Gateway Club

☎ Telephone: 01953 602422

Diss & District Mencap Society

☎ Telephone: 01379 644465

Feltwell Thetford & District Mencap

☎ Telephone: 01842 815475

✉ Email: s.fenn@btinternet.com

Mid Norfolk Mencap

☎ Telephone: 01362 695300

✉ Email: mnmenacap@btconnect.com

West Norfolk Mencap

☎ Telephone: 01553 776154 – Tuesday & Thursday 12.30 – 1.30

✉ Email: wnmenacap@btconnect.com

Mental Health Link worker Service

Brief: Someone who will help with mental health problems

Contact Details:

📍 Address: Oak Tree Centre, Northgate Hospital, Northgate Street, Great Yarmouth, NR30 1BU

☎ Telephone: 01493 337656

MEND - Mind, Exercise, Nutrition.....Do it!

The MEND Programme is a free community based programme for 7–13 year old, overweight children and their families. The programme emphasizes sessions that are designed to be fun. The children and their families will learn to become fitter, healthier and happier. MEND aim to encourage children and families to change unhealthy attitudes to food and eating. They motivate families to exercise on a regular basis, empowering them to make informed food choices and to show them that to do it is fun, easy and maintainable. Children will participate in activities designed to improve self confidence and self esteem whilst making new friends. Children and their families will be invited to twice weekly sessions held over ten weeks. All sessions are led by trained specialists. MEND Programmes are delivered every school term from Lowestoft, Beccles, Great Yarmouth & Gorleston.

☎ Steph Gittins 01493 852207 or 07798825145

✉ Steph.gittins@nhs.net

Muscular Dystrophy Campaign

Contact Details:

📍 Address: 61 Southwark Street, London, SE1 OHL
Information and Support Line

☎ Telephone: 0800 6526352

Anglia Regional Office

Name: Anne Jackson

☎ Telephone: 01787 313913

✉ Email: anglia@muscular-dystrophy.org

🌐 Website: www.muscular-dystrophy.org

Musical Keys

Brief: Children with special needs

Contact Details:

📍 Address: 32 Ash Grove, Norwich, NR3 4BE

☎ Telephone: 01603 405858

💻 Website: www.musicalkeys.org.uk

Musical Keys

Brief: Music, Movement and fun for children and young people with special needs.

Contact Details:

📍 Address: 217 Silver Road, Norwich, NR3 4TL

☎ Telephone: 01603 405858

✉ Email: enquiries_nk@yahoo.co.uk

💻 Website: www.musicalkeys.co.uk

N

The National Autistic Society

Contact Details:

📍 Address: 393 City Road, London, EC1V 1NG

☎ Telephone: (Helpline) 0845 0704004 / 020 78332299

✉ Email: nas@nas.org.uk

💻 Website: www.autism.org.uk

National Association of Special Educational Needs (NASEN)

Contact Details:

📍 Address: Nasen House, 4/5 Amber Business Village, Amber Close, Amington, Tamworth, Staffordshire, B774RP

☎ Telephone: 01827 311500

✉ Email: welcome@nasen.org.uk

💻 Website: www.nasen.org.uk

National Childbirth Trust

Brief: Antenatal and postnatal support for parents with children up to school age.

Contact Details:

Name: Imogen Slaney

📍 Address: 106 Park Road, Lowestoft, Suffolk, NR32 4HU

☎ Telephone: 0870 4214832 / 01502 731885 (local)

National Debt line

Brief: The helpline that provides free confidential and independent advice on how to deal with debt problems.

Contact Details:

☎ Telephone: 0808 808 4000

🌐 Website: www.nationaldebtline.co.uk

Nelsons Journey (A Bereavement programme for children in Norfolk)

Contact Details:

📍 Address: Nelsons Journey, 215 Sprowston Road, Norwich, NR3 4HX

☎ Telephone: 01603 414104

NORCAS-Great Yarmouth

Brief: Working with individuals who have problems associated with alcohol and/or substance misuse. An open access drug and alcohol treatment service, providing assessment, substance misuse work, counselling, a range of groups, drop in and alternative therapies, to all those affected by their own or someone else's substance misuse. There is a specialist woman's worker available as well as workers for young people. There are also gamcare counsellors available for anyone affected by their own or someone else's gambling.

Contact Details:

Name: Jo Lytton

📍 Address: 59 North Quay, Great Yarmouth, Norfolk, NR30 1JB

☎ Telephone: 01493 857249

Fax: 01493 859181

✉ Email: gt.yarmouth@norcas.org.uk

NCC (Norfolk County Council) Adult Education



Brief: Work with young people from 14 years old

Contact Details:

-  Address: Central Library, Tolhouse Street, Great Yarmouth, NR30 2SH
-  Telephone: 01493 856647
-  Email: gilly.plumb@norfolk.gov.uk

NDIS: Norfolk Disability Information Service

Contact Details:

- Name: The Vauxhall Centre
-  Address: Johnson Place, Vauxhall Street, Norwich, NR2 2SA
-  Telephone: 01603 729802

NHS Direct

Contact Details:

-  Telephone: 0845 4647
-  Website: www.nhsdirect.nhs.uk

NHS Website

Brief: For information on primary health services such as GP Surgeries, Dentists, Opticians and Pharmacists, go to www.nhs.uk and choose a service.

Norfolk and Norwich Dyslexia Association

Contact Details:

-  Telephone: (Helpline) 01379 668430
-  Email: BRAWhiting@aol.com
-  Website: www.norfolkdyslexia.org.uk

Norfolk and Norwich Scope Association (NANSA)

Contact Details:

-  Address: 33 Woodcock Road, Norwich, NR3 3TT
-  Telephone: 01603 414109
-  Email: joybishop@nansa.org.uk
-  Website: www.nansa.org.uk

Norfolk and Norwich University Hospital

Contact Details:

📄 Address: Colney Lane, Norwich, NR4 7UY

☎ Telephone: 01603 286286

✉ Email: feedback@nnuh.nhs.uk

💻 Website: www.nnuh.nhs.uk

Norfolk Constabulary

Brief: All aspects of policing. Norfolk Constabulary's promise to the public is captured in its Pledge statement:

We will enhance the quality of life for everyone in Norfolk by striving to continually:

- Improve people's confidence in us
- Increase the satisfaction of our customers, achieving the outcomes that matter most to them
- Reduce crime, anti-social behaviour and the fear of crime.

Contact Details:

☎ Telephone: Non-emergency 0845 456 4567

💻 Website: www.norfolk.police.uk

Norfolk Family Learning Programme

Contact Details:

📄 Address: Larkman Technology Centre, Clarkson Road, Norwich, NR5 8ED

☎ Telephone: 01603 458754

✉ Email: sbenferman@larkman.org.uk

Norfolk Parent Partnership

Parent Partnership provides information and support for parents and carers of children with special educational needs. It works closely with a Steering group made up of local voluntary and statutory organisations, including Norfolk County Council, to help plan its service.

📄 Norfolk Parent Partnership, Woodside Road, Norwich, NR7 9QL

☎ 01603 704070


✉ parent.partnership@norfolk.gov.uk

💻 www.norfolkparentpartnership.org.uk

Norfolk Carers

Brief: The essential guide for people looking after someone in Norfolk

Contact Details:

 Telephone: 0808 8089876 Freephone


 Website: www.norfolk.gov.uk

Norfolk Community Foundation

Brief: To help people who volunteer or working in a community group, also help with grants of up to £500

Contact Details:

 Address: St James Mill, Whitefriars, Norwich, NR3 15H

 Telephone: 01603 623958


 Email: info@norfolkfoundation.com

Norfolk Portage Service (Norfolk County Council)


Brief: Local contact for the national organisation, which is the home teaching service for pre-school children with additional and special needs and their families. Aims to work in partnership enabling them to teach children new skills and build on existing strengths.

Contact Details:

 Address: Norman House, Tar Works Road, Great Yarmouth, NR30 1QR

 Telephone: 01493 335631

 Email: karen.leggett@Norfolk.gov.uk


 Website: <http://www.portage.org.uk/>

Norfolk Guidance Service Nextsteps

Brief: Providing information, advice, career guidance and ongoing support through our nextstep and Better Futures services; helping people to access learning and work opportunities: and assisting with personal and career development.

Contact Details:

 Address: Central Library, Tolhouse Street, Gt Yarmouth, Norfolk, NR30 2SH

 Telephone: 07771 834893

Norfolk & Norwich Association for the Blind

Brief: Help and advice for people and families of those that are blind, operates throughout the Norfolk county.

Contact Details:

📄 Address: Magpie Road, Norwich, NR3 1JG
☎ Telephone: 01603 629558
✉ Email: office@nnab.co.uk
💻 Website: www.nnab.org.uk

Norfolk SEN Network

Brief: Supports parents of children with Special Educational Needs

Contact Details:

📄 Address: 2a Eastern Crescent, Thorpe St Andrew, Norwich, NR7 OUE
☎ Telephone: 01603 300178 – Monday – Friday 10am – 12 noon
💻 Website: www.norfolksennetwork.co.uk

NSPCC Norfolk: Kids Without Fear Domestic violence service

Brief: Help for children and parents who have experienced domestic violence.

Contact Details:

Name: Kay Warbrick: Children's Services Manager.
📄 Address: Arthur Brett House, Hellesden Park Road, Norwich, Norfolk, NR6 5DR
☎ Telephone: 01603 256090 (office) 01603 256092 (direct)
Fax: 01603 256099



Oak Tree Centre

Brief: Support for young people (14 - 35) with a psychosis.

Contact Details:

Name: Ian Bell
📄 Address: Northgate Hospital, Northgate Street, Great Yarmouth, NR30 1BU
☎ Telephone: 01493 337656

Ormiston Children & Families Trust

Brief: Support for parents/carers and children aged 0 - 18.

Contact Details:

Name: Sue Loades/Kim Abel – Service Managers

📄 Address: 13/14 South Quay, Great Yarmouth,
Norfolk, NR30 2QX

☎ Telephone: 01493 745253

Fax: 01493 331926

💻 Website: www.ormiston.org

P

PIMHS (Parent & Infant Mental Health Support)

Brief: Support for ante natal/post natal women and their families.

Contact Details:

Name: Pat Field / Jan Harris

📄 Address: The Priory Centre, Priory Plain, Great Yarmouth, NR30 1NW

☎ Telephone: 01493 334792

Fax: 01493 334793

✉ Email: patfield@gyctrust.co.uk

Q

No Groups At Present

R

Rainbow Nations (Togetherness through Teaching)

Contact Details:

📄 Address: The Professional Development Centre, Woodside Road,
Norwich, Norfolk, NR7 9QL

☎ Telephone: 01603 433276

💻 Website: www.rainbownations.co.uk


RELATE

Brief: Help with relationship issues. Counselling – youth, family and sex therapy.

Contact Details:

Name: Liz Farrow

 Address: 16 Thorpe Road, Norwich, NR1 1RY


 Telephone: 01603 625333

 Website: www.relatenorfolk.co.uk

Riding for the Disabled Association

Brief: RDA Groups work across the spectrum of disabilities, age range, social status and urban and rural environments. The focus of their work is to ensure that each individual has the chance to derive a direct therapeutic benefit and the opportunity to achieve their personal goal (whether that be learning a very simple skill or winning a major competition).

Contact Details:

 Telephone: 0845 658 1082


 Website: www.rda.org.uk


Road Safety Unit – Norfolk County Council

Brief: Visits to schools for cycling proficiency and pedestrian training. Parent volunteers always needed to assist.

Contact Details:

Name: Bob Daynes (Road Safety Officer)

 Address: Room 813, Floor 8, County Hall, Martineau Lane, Norwich NR1 2SG

 Telephone: 01603 223348 / 07776467952

S

Safer Neighbourhoods Team - (SNT)

See information for Norfolk Constabulary

Sailing: The Nancy Oldfield Trust

Brief: Offers disabled as well as socially disadvantaged people, excitement, freedom and adventure out on the Norfolk Broads. Visit for the day, a weekend or a week in specially adapted accommodation.

Contact Details:

📍 Address: Irstead Road, Neatishead, Norwich, NR12 8BJ

☎ Telephone/Fax: 01692 630572

✉ Email: info@nancyoldfield.org.uk

💻 Website: www.nancyoldfield.org.uk

SCOPE

Brief: Scope's services focus on four main areas where disabled people face the greatest inequality: early years, education, independent living and work. We also provide local support services which respond to the needs identified by disabled people in their communities.

Contact Details:

📍 Address: 6 Market Road, London, N7 9PW

☎ Telephone: (Helpline) 0808 8003333

Norfolk and Norwich

☎ Telephone: 01603 414109

✉ Email: response@scope.org.uk

💻 Website: www.scope.org.uk

Sensory Room

Brief: The multi sensory equipment in our rich and exciting sensory room allows children to relax, explore and stimulate their senses in a calm, unhurried environment. For use by families of children with special or additional needs. Aged 0 – 8 years. Ofsted registered.

Cost: £2.00 per hour **BOOKING IS ESSENTIAL.**

Contact Details:

Name: Amanda Jacques

📍 Address: The Priory Centre, Priory Plain, Great Yarmouth. NR30 1NW

☎ Telephone: 01493 743034

✉ Email: amandajacques@gyctrust.co.uk

School Nursing

Brief: Universal health service for school aged children. Support with a wide range of health and well-being issues for all children and young people from 5 to 16 years.

📍 Northgate Hospital, School Health Department, Compass House, Northgate Hospital, Northgate Street, Great Yarmouth, Norfolk, NR30 1BU

☎ Telephone: 01493 337917

The Shack

Brief: A free drop in centre for teenagers for confidential advice

Contact Details:

📍 Address: Kitty Witches Doctors, 156 King Street, Great Yarmouth, Norfolk, NR30 2PA

☎ Telephone: 01493 331948

Silverwood Child and Family Centre

Brief: Service for complex, severe or persistent mental illness. Referrals only.

Contact Details:

📍 Address: Silverwood, Northgate Street, Great Yarmouth.

☎ Telephone: 01493 337601

🌐 Website: www.nwmhp.nhs.uk/camhs/silverwood

SKILL – National Bureau for Students with Disabilities

Contact Details:

📄 Address: Unit 3, Floor 3, Radisson Court, 219 Long Lane, London, SE1 4PR

☎ Telephone and Textphone: 020 74500620

✉ Email: skill@skill.org.uk

Smart Kids OK! Autistic Way

Brief: Support for families with children on the autistic spectrum.

Contact Details:

Name: Jacky Porter/ Andy

📄 Address: 7 Enterprise Court, Gapton Hall road, Gapton Hall Estate, Great Yarmouth, NR31 0ND

☎ Telephone: 01493 442123

Fax: 01493 442123

✉ Email: autisticway@smarkids/ok.org

Special Educational Needs Team (Norfolk County Council)

Brief: Manages the procedures associated with the statutory assessment of special educational needs (Education Act 1996) in cases where a child or young person might need a statement. The team is also responsible for ensuring that statements are reviewed annually and for developing specialist provision.

Contact Details:

☎ Telephone: 01493 336307


Strengthening Families Programme


Brief: The Strengthening Families Programme (SFP) is a 7-week group that works with parents and carers and their children aged 10-14 to address their relationships with each other, and promotes skills and strategies for both parents and young people to assist them in managing challenging situations. The group is delivered by a multi agency team of professionals who work with families, young people and children in their day-to-day work. Multi agency delivery ensures that the families receive the best possible service helped by the extensive skills mix of the facilitators. Both parents and professionals can refer to this programme.

Contact Details:

Name: June Dyball, Strengthening Families Programme Co-ordinator

 **Address:** Children's Services, Edison Way, Gapton Hall Industrial Estate, Great Yarmouth, Norfolk, NR31 0NG

 **Telephone:** 07917 271060


 **Email:** june.dyball@norfolk.gov.uk


Stonham Homestay

Brief: Free and confidential housing support for people who are at risk of losing their home or need of extra help to maintain their independence.

Contact Details:

Name: Ian Hartley-Dade, Service Manager, Great Yarmouth Team

 **Address:** Heath House, 5 Woolgate Court, St. Benedicts Street, Norwich, NR2 4AP

 **Telephone:** 0845 155 0390

 **Email:** stonhamhomestay.norfolk@homegroup.org.uk

Sure Start Children's Centres (supported by Norfolk County Council)

Brief: Sure Start Children's Centres provide integrated services for young children (0 – 5 Years) and their families. These services include care and early education, child and family health services, networks of childminders and links with Jobcentre Plus and the Childcare Information Service.

Children's Centres are key to delivering improved outcomes for children set out in Every Child Matters. These Centres will provide a base from which to deliver activities and help to boost options for children in their early years.

The overall vision is to ensure that every child gets the best start in life and to give parents more choice about how to balance work and family life.

For more information contact your local Children's Centre, visit

 www.norfolk.gov.uk/childcare or  www.surestart.gov.uk

Sure Start Children's Centre – Acle

Brief: Providing support for children 0 – 5 and their families.

Contact Details:

Name: Sharon Probert – Family Support Worker

📍 Address: Children's Services, Edison Way, Gapton Hall Industrial Estate, Great Yarmouth, Norfolk, NR31 0NG

✉ Email: sharon.probert@norfolk.gov.uk

Sure Start Children's Centre – Caister

Brief: We provide support for children 0 – 5 and their families. The aim is to ensure that long term positive outcomes are achieved through supporting families. Groups are available for parents and children in various settings that will improve family access to the wider community. Services we can provide for families include activity groups, home visits, employment support, education support, health visiting, crèche and day nursery.

Contact Details:

Name: Jenny Cuthbert. Children's Centre Co-ordinator

📍 Address: Caister Sure Start Children's Centre, Kingston Avenue, Caister on Sea, Great Yarmouth, NR30 5ET

☎ Telephone: 01493 721180 / 07717558309

✉ Email: jcuthbert4@blue.esinet.org.uk

🌐 Website: www.caisterinfant.co.uk

Sure Start Children's Centre - Gorleston and Hopton

Brief: Children's Centre for Gorleston and Hopton and surrounding area. Providing support for children 0 – 5 and their families.

Contact Details:

Name: Eurel Gray-Read - Children's Centre Coordinator

📍 Address: c/o Early Years, Childcare and Extended Schools, Children's Services, Edison Way, Gapton Hall Industrial Estate, Great Yarmouth, Norfolk, NR31 0NG

☎ Telephone: 07768122206

✉ Email: gorlestonchildrenscentre@norfolk.gov.uk

Sure Start Children's Centre - Priory & Greenacre

Brief: Providing support for children 0 – 5 and their families

Contact Details:

📍 Address: Priory & Greenacre Sure Start Children's Centre, Priory Plain, Great Yarmouth, NR30 1NW

☎ Telephone: 01493 855466

💻 <http://www.priorycentre.co.uk>

Sure Start Children's Centre - Seagulls

Brief: A friendly & welcoming Centre for parents-to-be with children under 5 years living in parts of Gorleston. We offer parenting groups, employment support, workshops, one-to-one support, crèche, midwives, health visitors and fun events & activities.

Also incorporating Seagulls Day Nursery.

Contact Details:

Name: Richard Mills, Centre Manager

📍 Address: Seagulls Sure Start Children's Centre, Shrublands, Magdalen Way, Gorleston, Great Yarmouth, NR31 7BP

☎ Telephone: 01493 660090

Fax: 01493 660091

✉ Email: info@seagullscentre.co.uk

💻 Website: www.seagullscentre.co.uk

Sure Start Children's Centre – Trinity

Brief: Children's Centre for Martham and surrounding area. Providing support for children 0 – 5 and their families.

Contact Details:

Name: Julie Church - Children's Centre Co-ordinator

📍 Address: Trinity Children's Centre, Black Street, Martham, Great Yarmouth NR29 4PR

☎ Telephone: 01493 740242

Fax: 01493 748158


✉ Email: trinitychildrenscentre@marthamprimary.norfolk.sch.uk


Sure Start Children's Centre – Village Green

Brief: We provide support for children 0 – 5 and their families. The aim is to ensure that long term positive outcomes are achieved through supporting families. Groups are available for parents and children in various settings that will improve family access to the wider community. Services we can provide for families include activity groups, home visits, employment support, education support, health visiting, crèche and day nursery.

Contact Details:

Name: Tina Batley – Family Support Worker

 **Address:** Village Green Sure Start Children's Centre, Moorland Way, Belton, Great Yarmouth, Norfolk, NR31 9PA

 **Telephone:** 01493 789562

Fax: 01493 789563

 **Email:** childrenscentre@moorlands.norfolk.sch.uk

I


The Children's Legal Centre

Brief: Independent national charity concerned with law and policy affecting children and young people.

Contact Details:

 **Address:** University of Essex, Wivenhoe Park, Colchester, CO43SQ

Family Law and Education Line-

 **Telephone:** 0845 3454345


 **Email:** clc@essex.ac.uk

 **Website:** www.childrenslegalcentre.com

The Patient Advice and Liaison Service

Brief: Patient Advice and Liaison Services (PALS) provide information, advice and support to help patients, families and their carers.

Contact Details:

 **Telephone:** 0800 5874132

Time for Families. Children and Families of Offenders Programme

Brief: Support for children aged 5 – 13 with a parent/carer in prison.

Contact Details:

Name: Nicky Shorter

📍 Address: Time for Children & Young People, Families House, 125 Berr Street, Norwich, Norfolk NR1 3EY

☎ Telephone: (01603) 760458 / Norwich Prison 01603 708837 Mobile: 07787137591

Trust Alcohol & Drugs Service (TADS)

Brief: The Centre has a team of workers with various skills and professional backgrounds who have the range of abilities and experience to help people with drug and alcohol problems. A full range of advice, information and treatment options is available. Screening for HIV and hepatitis is offered and hepatitis B vaccinations.

Contact Details:

📍 Address: Willow Centre, Northgate Hospital, Northgate Street, Great Yarmouth, NR30 1BU

☎ Telephone: 01493 337980

✉ Email: tads@nwmhp.nhs.uk

Traveller Education Service (Norfolk County Council)

Brief: The Traveller Education Service advises schools and, where necessary, supports the needs of Traveller pupils resulting from their culture and mobile life-style. Support may include individual teaching on a short-term basis, to compensate for a fragmented educational pattern. It also includes advice to schools, in order that they can fully meet their responsibilities towards Traveller pupils on roll, and to encourage a school climate of educational inclusion.

Contact Details:

📍 Address: Travellers Resource Base, Turner Road, Norwich, NR2 4BH

☎ Telephone: 01603 727880

Fax: 01603 760448

U

No Groups At Present


V


Victim Support

Brief: Offers emotional and practical support to Victims of Crime and their families, including parents.

Contact Details:

Name: Ann Wilson

 Address: 31 Market Row, Great Yarmouth, NR30 1PB

 Telephone: 01493 330600

Fax: 01493 745600

 Email: ann.wilson.vsnorfolk@virgin.net

W

Webster Stratton

Brief: Designed to give different strategies to deal with challenging behaviours in children.

Discussions and video clips used to show ways to manage behaviours.


Topics include Play and Praise, Rewards and Time Out. 12 week parenting programme.

For parents/carers with preschool children aged 3 - 5 years

Contact Details

Name: June Dyball – Extended Schools & Parent Strategy Co-ordinator

 Address: Children's Services, Edison Way, Gapton Hall Industrial Estate, Great Yarmouth, Norfolk, NR31 0NG

 Telephone: 07917 271060

Working Families

Brief: Working Families helps children, working parents and carers and their employers find a better balance between responsibilities at home and work. By operating in the real world of pragmatic advice and practical solutions, we are making our vision a reality.

Contact Details:

 www.workingfamilies.org.uk

X

No Groups At Present

Y

YMCA Training

Brief: For 16 – 18 year olds who are unsure of what to do after school. Courses available for 16 – 24 year olds as well.

Contact Details:

Name: Keith Loveys (manager)

📍 Address: 16 – 18 Alpha Road, Great Yarmouth, NR31 0LQ

☎ Telephone: 01493 444570

Fax: 01493 444572

Young Carers Project

Brief: Support for young carers aged 5 – 12 and their families. Primary and middle schools project going in to schools to give presentations. Organising outings for young carers.

Contact Details:

Name: Laura Feeney

📍 Address: Norwich and District Carers Forum, 18 Saint Faiths Lane, Norwich, NR1 1NN

☎ Telephone: 01603 219924

Fax: 01603 219939

✉ Email: admin@carersforum.org.uk

Young Dads

Brief: Weekly drop in, have a chat and meet other dads – Tuesday 3.30 – 5

Contact Details:

📍 Address: Drill Hall, York Road, Great Yarmouth.

☎ Telephone: 07766443484

Young Minds

Brief: National charity working to promote the mental health and emotional well being of children and young people. Free information to download on website

☎ Telephone: 0800 018 2138

💻 www.youngminds.org.uk

Youth Offending Team (Norfolk)

Brief: Support for young offenders aged 10 – 18 and their parents.

Contact Details:

📍 Address: Havenbridge House, North Quay, Gt Yarmouth, NR30 1HZ

☎ Telephone: 01493 847400

Fax: 01493 745725

Youth Inclusion and Support Panels (YISP) Norfolk

Brief: Multi Agency Work with 8 – 13 year olds on a voluntary basis, to avoid offending and antisocial behaviour.

Contact Details:

Name: Tina Garwood Practice manager – YISP

📍 Address: 45 Netherwood Green, Norwich, NR1 2JF

☎ Telephone: 01603 223554

Fax: 01603 223567

Z

No Groups At Present

For up to date information about support services and groups in the Great Yarmouth area visit www.greatparents.org.uk